Memorandum

Date:

October 12, 2010

To:

Office of the Commissioner

Attention: Commissioner J. A. Farrow

From:

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

Office of Inspector General

File No.:

010.11731.16573.010

Subject:

FINAL 2010 COMMAND PERFORMANCE REVIEW OF THE

WESTMINSTER AREA

I am issuing this final performance review report of the Westminster Area pursuant to Government Code (GC) §13887, the California Highway Patrol (CHP) Audit Charter and CHP Audit Plan. The review focused on the operations of the command related to arrest reports, evidence and property, officer's monthly activity forms, manager and supervisor evaluations, ride-along program, special duty positions, unusual occurrence log, subpoenas and court attendance, daily field reports, secondary employment documentation for employees, inconsistent and incompatible activities statement documentation, and the maintenance of substance abuse kits.

The inspection findings for the Westminster Area are as follows:

- 1. Two of the CHP 100 forms reviewed, 10 percent, did not contain the initials and date of the Field Operations Officer (FOO), and two CHP 100 forms reviewed, 10 percent, did not contain the commander's initials and date, indicating the form had been reviewed.
- 2. The CHP 428, Release And Waiver of Liability form is not being retained for a period of one year as required by the CHP's Records Retention Schedule.
- 3. Damaged replacement Vehicle Identification Numbers (VIN) are not being cut into thirds, and forwarded to Investigative Services Section (ISS) with a memorandum explaining the discrepancy by the next working day following the occurrence.
- 4. The completed CHP 100E, Monthly Activity Report, School Pupil and Farm Labor Safety forms are not being signed by the supervisor in the "Reviewer" space.
- 5. Seventy-nine percent of the collision reports or investigations for the Area were made available to the public within eight working days of the occurrence of the incident.
- 6. The central listing of all personnel with approved secondary employment requests did not list the employee's classification on the form.

- 7. The Area had a total of 12 employees with approved secondary employment requests in their personnel files. Of the 12 files reviewed, seven, 58 percent, of the CHP 312, Notice of Intent to Engage in Secondary Employment forms were not current as of the last annual evaluation.
- 8. Four of the 10 CHP 18, Receipt of Inconsistent and Incompatible Activities Statement forms examined, 40 percent, did not contain the most recent revision date (9-2003).

The Westminster Area commander agreed with the findings, and has taken corrective action to improve command operations. The commander's response is attached and is incorporated into this final report.

In accordance with the *International Standards for the Professional Practice of Internal Auditing* and Government Code §13887 (a) (2), this report, the response, and any follow-up documentation is intended for the Office of the Commissioner; Assistant Commissioner, Field; Office of Inspector General; Office of Legal Affairs; and Border Division. Please note this report restriction is not meant to limit distribution of the report, which is a matter of public record pursuant to GC §6250 et seq. In accordance with the Governor's Executive Order

S-20-09 to increase government transparency this report will be posted on the CHP internet website, and on the Office of the Governor's webpage, located on the State Government website.

Border Division has reviewed the response submitted by the Westminster Area and agreed with the Westminster Area commander. As a result, no further reporting is required and the matter is considered closed. The Office of Inspector General would like to thank the management and staff of the Westminster Area for their cooperation during the inspection.

If you have any questions, or are in need of additional information, please contact me or Lieutenant Paul Schroeder at (951) 486-2829.

R. J. JONES, Captain Interim Inspector General

Attachment

cc: Assistant Commissioner, Field Westminster Area Border Division Office of Legal Affairs Office of Inspector General

Memorandum

Date:

September 28, 2010

To:

Office of Inspector General

From:

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

Border Division

File No.:

601.10130.16472

Subject:

WESTMINSTER AREA'S RESPONSE TO 2010 PERFORMANCE REVIEW

Attached is Westminster Area's response to the 2010 Performance Review recently conducted by personnel from your office.

The Area commander has closely reviewed the findings and recommendations contained within the final report and concurs with the evaluator's findings.

I concur with the commander's actions in this matter and am satisfied identified deficiencies have been properly addressed.

J. ABELE Chief

Attachment

cc: Westminster Area

DECELVE OCT O 6 2010

BY:

Memorandum

Date:

September 23, 2010

To:

Office of Inspector General

From:

DEPARTMENT OF CALIFORNIA HIGHWAY PATROL

Westminster Area

File No.:

670.15878

Subject:

RESPONSE TO WESTMINSTER AREA PERFORMANCE REVIEW

This memorandum is intended to serve as the written response to the Area's Performance Review Report, which was prepared by the Office of Inspector General.

FINDINGS REQUIRING FOLLOW-UP:

Finding 1 – Agree. Area management will closely monitor CHP 100 forms to ensure both the Field Operations Officer (FOO) and Commander initial and date the forms on a monthly basis as part of the review process.

Finding 2 – Agree. The Office Services Supervisor and the FOO have reviewed the Area's files containing the CHP 428. All Area sergeants have been directed to forward the CHP 428 to the Office Services Supervisor upon its completion.

Finding 3 – Agree. The Area VIN officer has been trained to cut the damaged replacement VIN plates into thirds and forward them to Investigative Services Section.

Finding 4 – Agree. The Administrative Sergeant will closely monitor the CHP 100E and ensure it is signed on a monthly basis.

Finding 5 – Agree. Area uniformed personnel were reminded of the Area's goal of traffic collision report availability within eight working days and Area supervision and management will monitor its progress.

Finding 6 – Agree. The posted central listing of personnel with approved secondary employment has been updated to reflect each employee's classification.

Finding 7 – Agree. All CHP 318 forms have been reviewed and made current.

Finding 8 – Agree. All CHP 18 forms have been reviewed and updated with the most recent revision date.

Safety, Service, and Security

Office of Inspector General Page 2 September 23, 2010

Questions regarding this response may be directed to Lieutenant Shackleford via e-mail at rshackleford@chp.ca.gov or by telephone at (714) 892-4426.

R. SHACKLEFORD, Lieutenant Acting Commander

Manual Communica

cc: Assistant Commissioner, Field Border Division

OFFICE OF INSPECTOR GENERAL



2010 WESTMINSTER AREA PERFORMANCE REVIEW

(Original)

2010 WESTMINSTER AREA PERFORMANCE REVIEW

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A

COMMAND INSPECTIONS PROGRAM EXCEPTIONS DOCUMENT

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Inspected by: Sergeant P. Recatto a	nd Sergeant D. Temple	Date: 06/08/10 - 06/10/10

chapter number of the inspecti document shall be routed to ar	on in the Chap nd its due date	pter Inspection number. b. This document shall b	Under "Forward to:" ente oe utilized to document in	fill in the blanks as indicated. Enter the er the next level of command where the novative practices, suggestions for randum may be used if additional space
TYPE OF INSPECTION Division Level Comm Executive Office Level	and Level	Total hours expeninspection:	nded on the	☐ Corrective Action Plan Included☐ Attachments included
Follow-up Required: ⊠ Yes □ No	Forward to Office of Due Date:	Inspector General		
Performance Review:				

The Office of Inspector General (OIG) conducted a performance review of the Westminster Area. The review team arrived Tuesday, June 8, 2010, and completed their work Thursday, June 10, 2010. The following inspectors worked the corresponding hours as indicated below:

Inspector	Number of Hours
Sergeant P. Recatto, #13842	21
Sergeant D. Temple, #13159	21
Total Hours	42

The review used the methodology described at http://home.chp.ca.gov/acinspgen/oi and consisted of examining 13 separate topics. The time period utilized differed in relation to the topic examined. The following topics and dates are indicated below:

Topic Inspec	ted	Dates Examined
1. Arrest Reports		11/01/2009 - 04/30/2010
2. Evidence/Property		04/04/2009 - 04/30/2010
3 Monthly Activity - Officer's Evaluation	on / Activity Summary, CHP 100	11/01/2009 - 04/30/2010
4. Evaluations - Supervisors and Mar		01/01/2007 - 04/30/2010
5. Ride-Along Program		04/01/2009 - 04/30/2010
6 Specia: Duty Positions		01/01/1998 - 04/30/2010
7 Relation of Special Duty Positions		01/01/1998 - 04/30/2010
8 Unusual Occurrence Log		11/01/2009 - 04/30/2010
9. Subpoenas and Court Attendance		11/01/2009 - 04/30/2010
10. Daily Field Record, CHP 415		11/01/2009 - 04/30/2010
11. Notice to Engage in Secondary Em	ployment, CHP 318	01/01/2009 - 04/30/2010
 Receipt of Inconsistent and Incomp Activities Statement, CHP 18 		01/01/2007 - 04/30/2010
13. Substance Abuse Kits		Current

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FINDINGS REQUIRING FOLLOW-UP

- 1. Two of the CHP 100 forms reviewed (10 percent), did not contain the initials and date of the Field Operations Officer (FOO), and two CHP 100 forms reviewed (10 percent), did not contain the Commander's initials and date, indicating the form had been reviewed.
- 2. The CHP 428, Release And Waiver Of Liability form is not being retained for a period of one year as required by the CHP's Records Retention Schedule.
- 3. Damaged replacement Vehicle Identification Numbers (VIN) are not being cut into thirds, and forwarded to Investigative Services Section (ISS) with a memorandum explaining the discrepancy by the next working day following the occurrence.
- 4. The completed CHP 100E, Monthly Activity Report, School Pupil and Farm Labor Safety forms are not being signed by the supervisor in the "Reviewer" space.
- 5. Seventy-nine percent of the Area's collision investigations/reports were made available to the public within eight working days of the incident's occurrence.
- 6. The central listing of all personnel with approved secondary employment requests did not list the employee's classification on the form.
- 7. The Area had a total of 12 employees with approved secondary employment requests in their personnel files. Of the 12 files reviewed, seven (58 percent), of the CHP 312, Notice of Intent to Engage in Secondary Employment forms were not current as of the last annual evaluation.
- 8. Four of the 10 CHP 18, Receipt of Inconsistent and Incompatible Activities Statement forms examined (40 percent), did not contain the most recent revision date (9-2003).

ARREST REPORTS

Objective:

• Review of the articulable facts of probable cause related to ten arrest reports for 148(a)(1) PC and ten arrest reports for 647(f) PC in the described timeframe, in order to ensure adherence to departmental policy and pertinent laws. Assess the application of associated departmental policy and compliance by Department employees.

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None.

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Observations:

- The Area had a total of 1,218 arrest reports during the review period of November 1, 2009, through April 30, 2010. Twenty arrest reports were for 148(a)(1) PC and one for 647(f) PC. The inspector went back an additional six months, to May 1, 2009, to ascertain if the Area had additional arrests for 647(f) PC, but no additional arrests were found. The command advised that the Orange County District Attorney's Office does not file 647(f) PC cases in Orange County. The combined 148(a)(1) PC and 647(f) PC arrests reports accounted for 1.68% of all arrests.
- Of the ten 148(a)(1) PC arrests reviewed, six were filed by the District Attorney, three are still pending further review, and one case was rejected.
- The District Attorney's Office rejected the Area's one arrest for 647(f) PC.

EVIDENCE / PROPERTY

Objective:

Review and sample 20 evidence/property numbers focusing on drugs, guns, and money
entering the evidence system from the time of the last Evidence Inspection conducted by
OIG to the time of this review (April 4, 2009, through April 30, 2010) to verify the
command is In compliance with applicable departmental policy and to ensure the
continued integrity of the system.

Findings:

None.

Observations:

- The sign-in sheets for the evidence room were reviewed and they are being utilized according to current policy.
- The evidence room was neat and orderly.
- Since the OIG inspection in April of 2009, a total of 341 evidence items associated with guns, drugs, and money have been entered into the Area's Automated Information System (AIS). For the review, a total of 21 items were randomly selected from these three categories, and no discrepancies were found.
- The CHP 36, Evidence/Property Receipt/Report form for evidence number E20100099 did not have the signature of a supervisor or officer-in-charge indicating that the evidence had been reviewed for compliance.

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 The CHP 36 form for evidence number E20100087 only listed one weight for the drug evidence.

MONTHLY ACTIVITY - OFFICERS EVALUATION / ACTIVITY SUMMARY, CHP 100

Objective:

 Review 20 CHP 100 forms to verify processing at all levels is being completed timely and in accordance with applicable policy and Standard Operating Procedures (SOP) for performance comments/ratings.

Findings:

 Two of the CHP 100 forms reviewed (10 percent), did not contain the initials and date of the Field Operations Officer (FOO), and two CHP 100 forms reviewed (10 percent), did not contain the Commander's initials and date, indicating the form had been reviewed.

Observations:

- Fifteen of the CHP 100 forms reviewed (75 percent), did not contain initials by a supervisor indicating a 15 day review had been completed.
- Sergeant's comments consistently supported the rating given in all categories.
- The Area does not have a SOP for completion of CHP 100 forms.
- The CHP 100 forms for individual officers are maintained in separate files by the supervisors, and secured in a locked file after the review process.

EVALUATIONS - SUPERVISORS AND MANAGERS

Objective:

 Review supervisor's and manager's evaluations for timeliness and to ensure they are being completed as directed by applicable policy. Review six CHP 112, Management Summary forms to ensure they are completed as directed by policy. The time period of January 1, 2007 to the time of this review was utilized when reviewing evaluations.

Findings:

None.

Observations:

All CHP 112, Management Summary forms reviewed were completed properly.

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Inspected by: Sergeant P. Recatto and Sergeant D. Temple

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• One CHP 118S, Performance Appraisal – Sergeant form reviewed was not completed, signed, and processed within 60 days.

Command:

Westminster

RIDE-ALONG PROGRAM

Objective:

 Review and evaluate the application of departmental policy including local SOP for civilian ride-alongs. Verify the use of the CHP 428 form to ensure accuracy and consistency in support of the effort to increase safety and reduce liability. Review pertinent documents and systems to verify that supervisors are conducting quarterly ride-alongs with officers.
 All of 2009 was examined when reviewing the ride-along program.

Findings:

 The CHP 428 form is not being retained for a period of one year as required by the CHP's Records Retention Schedule.

Observations:

- The command has SOP to ensure ride-alongs within their Area are in accordance with GO 100.42, Ride-Alongs, and HPM 70.16, Recruitment Program Manual, Chapter 13.
- The Area has an established system in place for recording supervisor ride-alongs.
- The California Law Enforcement Telecommunications System (CLETS) is not used to
 obtain a records check on individuals in the background portion of the hiring process prior
 to the individual riding with an officer.

SPECIAL DUTY POSITIONS

Objective:

 Review functions of the VIN Officer, School Bus Officer/Coordinator (SBOC), and Tow Officer. Verify these positions are administered effectively in accordance with departmental policy, "best practices," and SOP to verify departmental value along with system integrity. The time period reviewed for the special duty assignments was from January 1998 to the time of this review.

Findings:

 Damaged replacement Vehicle Identification Numbers (VIN) are not being cut into thirds, and forwarded to Investigative Services Section (ISS) with a memorandum explaining the discrepancy no later than the next working day following the occurrence.

STATE OF CALIFORNIA DEPARTMENT OF CALIFORNIA HIGHWAY PATROL COMMAND INSPECTIONS PROC

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• The completed CHP 100E forms are not being signed by the supervisor in the "Reviewer" space.

Observations:

- The Area's tow files were very well organized and complete.
- The tow officer is properly conducting inspections of each tow company's primary and secondary storage facilities.
- Proper security features were in place to limit access to files maintained by the Area's School Bus Coordinator and VIN officer.

ROTATION OF SPECIAL DUTY POSITIONS

Objective:

• Review selection criteria, staffing levels, assignments, and rotation to evaluate the tenure of the current position holders and adequacy of SOP to address the duration and distribution of these positions. The time period reviewed for the special duty assignments was from January 1998 to the time of this review.

Findings:

None.

Observations:

- The Area does not have SOP establishing a minimum time officers can remain in special duty positions.
- The special duty positions have been occupied by the current officers for the following time periods:
 - The current SBOC coordinator has been in the position for three years.
 - The current accident investigation review/LAN officer has been in the position for 12 years.
 - o The current court officer has been in the position for four years.
 - o The current evidence/VIN officer has been in the position for three years.
 - The front desk officer position is rotated quarterly.

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o The current tow officer has been in the position for two years.

UNUSUAL OCCURRENCE LOG

Objective:

 Review 20, twenty-four hour periods during the evaluation period and evaluate for accuracy, timeliness, and consistency in accordance with SOP, "best practices," and departmental policy.

Findings:

None.

Observations:

• The Area utilizes an Access based program designed specifically for the Westminster Area. All uniformed employees have access to the log and are capable of adding information. SOP outlines what information should be contained in the log. A review of 20 random days during the period of November 1, 2009 through April 30, 2010 revealed the log is being utilized properly. Appropriate levels of response to high profile incidents are recorded, as well as necessary notifications.

SUBPOENAS AND COURT ATTENDANCE

Objective:

 Review 20 total subpoenas and evaluate local procedures to verify compliance with laws and departmental policy to determine the effectiveness of the system and court attendance of departmental employees.

Findings:

None.

Observations:

- The Area does not have a non-uniformed subpoena clerk. These duties are performed by the front desk officer.
- The Area does not have a verbal and/or written agreement with the various courts, in which the court would contact the Area if an officer fails to appear at the specified time and date.
- The Area does not maintain a subpoena log that documents officers were served with subpoenas.

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- For misdemeanor and felony cases, the individual officer receives the subpoena electronically through the Orange County Integrated Law and Justice Website (ILJ). Officers are required to check their e-mail daily. This system is used by all law enforcement agencies throughout Orange County as a means of serving officers with court subpoenas. An officer opening a message from ILJ serves as an acknowledgement to the court the officer has been served with the subpoena. The officer's shift supervisor is supposed to check the ILJ database at least every two weeks to ensure there are not any subpoenas for officers under their purview that have not been acknowledged electronically. There is no tracking system in place to ensure supervisors check the ILJ database. Furthermore, the officer is not required to print out a copy of the ILJ subpoena to be given to their shift supervisor for filing.
- For traffic cases, the front desk officer receives the subpoenas electronically from the ILJ. The front desk officer then prints two copies of the subpoena, one of which is stamped and requires service signatures from both the officer and shift supervisor, and one copy is distributed to the officer and the other copy is placed in a locked subpoena file folder.
- The Area does not have SOP requiring supervisors to attend court to monitor attendance, proper attire, testimony, and demeanor of Area officers. Area sergeants monitor the aforementioned when they receive subpoenas to testify in court, and memorialize their observations on the officer's CHP 100 form.

DAILY FIELD RECORD, CHP 415

Objective:

Review and evaluate 20 calls for service, traffic collision investigations, and other related
incidents in the previous six months to verify the accuracy, thoroughness, and
effectiveness of the documentation process by departmental employees. Determine the
timeliness in which traffic collisions are completed and available to members of the public.

Findings:

 Seventy-nine percent of the Area's collision investigations/reports were made available to the public within eight working days of the incident's occurrence.

Observations:

 Of the 20 randomly selected CAD logs dealing with a traffic collision response, 16 were properly documented as a traffic collision on the CHP 415 and located in AIS. Of the remaining four logs, three were documented on the CHP 415 as a motorist service, and one was documented on the CHP 415 and in AIS as an arrest for driving under the influence.

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All 22 CHP 415s examined, contained the required information in the "Comments" section
of the CHP 415 for the following activity types; verbal warning, motorist service, aid to
disabled motorists, and CHP 422.

NOTICE TO ENGAGE IN SECONDARY EMPLOYMENT, CHP 318

Objective:

 Review forms in conjunction with the associated logs and selected personnel files focusing on accuracy, timeliness, and compliance with applicable policy to reduce departmental liability resulting from potential conflicts of Interest.

Findings:

- The central listing of all personnel with approved secondary employment requests did not list the employee's classification on the form.
- The Area had a total of 12 employees with approved secondary employment requests in their personnel files. Of the 12 files reviewed, seven (58 percent) of the CHP 312 forms were not current as of the last annual evaluation.

Observations:

 All 12 CHP 318 forms reviewed appropriately contained both the Commander's and Division Commander's signatures.

RECEIPT OF INCONSISTENT AND INCOMPATIBLE ACTIVITIES, CHP 18

Objective:

• Review completion of forms and verify the form revision date to ensure compliance with departmental policy.

Findings:

• Four of the 10 CHP 18 forms examined (40 percent), did not contain the most recent revision date (9-2003).

Observations:

Two CHP 18 forms (20 percent) did not contain the witnesses' signature on the form.
 However, these two forms were for probationary officers and the form was completed by Academy staff.

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Inspected by: Surgeant P. Recatto a	nd Sergeant D. Temple	Date: 06/08/10 - 06/10/10

SUBSTANCE ABUSE KITS

Objective:

• Review the current substance abuse kits and determine the availability, expiration date, and security of the kits as required by departmental policy.

Findings:

None.

Observations:

• The Area possesses two complete substance abuse kits. They are maintained in a locked security file in the Sergeant's office and are available to all supervisors.

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CHE CONSTRUCTION OF BUILDING	
Required Action:	a subject to
Corrective Action Plan/Timeline	

Please provide response in the form of a CHP 51, Memorandum.

Employee would like to discuss this report with the reviewer. (See HPM 9.1, Chapter 8, for appeal procedures.)	Commander's Signature:	Date: 8/27/10
ing Marke Carlo de Marque Marke de la	Inspector's Signature	Date:
Reviewer discussed this report with the employee. Concur Do not concur	Reviewer's Signature.	Date:

Section

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STATE OF CALIFORNIA
DEPARTMENT OF CALIFORNIA HIGHWAY PATROL
COMMAND INSPECTION PROGRAM
COMMAND PERFORMANCE REVIEW CHECKLIST

Command: Westminster	Division: Border	Number: 670
Evaluated by: Sergeant P. Re	ecatto, 13842	Date: June 8-10, 2010
Assisted by: Sergeant, D. T		Date: June 8-10, 2010

INSTRUCTIONS: Answer individual items with "Yes" or "No" answers, or fill in the blanks as indicated. Any discrepancies with policy, applicable legal statutes, or deficiencies noted in the review shall be commented on via the "Remarks" section. Additionally, such discrepancies and/or deficiencies shall be documented on an Exceptions Document and addressed to the next level of command. Furthermore, the Exceptions Document shall include any follow-up and/or corrective action(s) taken. If this form is used as a Follow-up Inspection, the "Follow-up Inspection" box shall be marked and only deficient items need to be re-inspected.

Type of Ins	spection:	V	Lead Inspect	tor's Signature:	
⊠ Executi	ive Office Level		1/2	13-	
Follow-	up Required		Commander	's Signature:	Date:
⊠ Yes		Follow-up Inspection	10	1-1	stalio
Note: A "Y	es" response indica for explanation.	tes full compliance with police	y. If a "No" or "N/A	A" box is checked the "Ren	marks" section shall
"Probable the arresti	cause to arrest is ing officer or citize ality of the circums		rong bellef that ti	citizen of similar trainin he individual has commi dis an officer to reasonab	tted a crime, based
crime is od which is cr substantia	ccurring, is about (riminal in nature.) al than a simple co : HPM 81.5, Drugs	to occur, or has occurred, A detention is an exertion ntact or consensual encou Program Manual, Chapter	and that the persof authority that in inter."	on detained is connecte	d to that activity
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crime is or which is created and substantial References 1. For 148 2. Ide arre rev. per 3. For 647 4. Idea arre dete	ccurring, is about of iminal in nature. As it han a simple content of the centage) this employment of the determined the centage) this employment of the determined time	Program Manual, Chapter rch and Seizure Policy e period, how many id Area personnel make? who has made the most C. Of the reports e total arrests (and the type is responsible for. e period, how many trea personnel make? who has made the most C. Of the reports e total arrests (and the type is responsible for. e period, how many trea personnel make? Who has made the most Cof the reports reviewed, ests (and the percentage)	and that the persof authority that inter." 1 20 3, or 15 %	on detained is connectes something less than a Remarks: Remarks: Officer Ho	opkins, 18867 ector went back one year, one 647(f) PC arrest.

verifying t content, c prior to fili attorney?		⊠ Yes	□ No	□ N/A	Remarks:
7. After examining the chronology of events in the arrest report narrative, were the rights of the arrestee honored by not being asked incriminating questions prior to being Mirandized or being asked questions related to the crime after they invoked their Miranda rights?		⊠ Yes	□ No	□ N/A	Remarks:
	arrest report articulate the officer's any property/evidence?	⊠ Yes	□ No	□ N/A	Remarks:
 Does the a seize Item 	arrest report articulate a legal basis to staken?	⊠ Yes	□ No	□ N/A	Remarks:
	orts selected for review, how many a conviction?	0			Remarks: The one 647(f) PC report submitted was rejected by the DA. Of the ten 148(a)(1) PC arrest reports reviewed, the DA's office rejected one case, filed six of the cases, and three are still pending review.
the charge the conclu	errest report inspected and related to e(s) of 148(a)(1) PC or 647(f) PC, are sions of the arresting officer supported ted facts to support the arrest? Eacts Specific verbal threats or statements, furtive movements, boxer's or fighting stance, rapidly closed distance, clinched fists, lunged or grabbed at officer, scanning the area.	⊠ Yes	□ No	□ N/A	Remarks:
Non-Compliant	Specific statements such as "I'm not going to jail", ignored commands, acted contrary to commands, walked away, illogical responses.				
Resistant	Pulled away, folded arms, became rigid, attempted to hide, unresponsive to physical force.				
Matched description	Height, weight, clothing, gender, race, hair color, vehicle description, direction of travel.				
Officer Safety	Weapons, physical size, putting hands in pockets, characteristics of being armed, proximity to weapons, time of day.				
Area	Number and type of arrests, personal observations, citizen's complaints, statistics.				
Suspicious activity	Unusual appearance for area (heavy coat in summer), unprovoked fight, looking in vehicles.				

STATE OF CALIFORNIA DEPARTMENT OF CALIFORNIA HIGHWAY PATROL COMMAND INSPECTION PROGRAM COMMAND PERFORMANCE REVIEW CHECKLIST

Questions 12 through 20 pertain to the Evidence/Pro	perty Sys	tem revi	ew	
12. Is the "Chain of Possession" section of the CHP 36, Evidence/Property Receipt/Report, completed for all movements of the evidence/property?	⊠ Yes	□ No	□ N/A	Remarks:
13. Are the net and gross weights of controlled substances or suspected controlled substances recorded on the CHP 36 and CHP 36B, Evidence/Property Log, and in the Area Information System (AIS)?	☐ Yes	⊠ No	□ N/A	Ramarks: One CHP 36 form reviewed only listed one weight.
14. Do the CHP 36 forms contain an officer-in-charge or supervisor's signature, date, or initials, indicating the document and/or the evidence had been reviewed for compliance?	☐ Yes	⊠ No	□ N/A	Remarks: One CHP 36 form reviewed dld not contain the signature of a supervisor or officer-in-charge.
15. Does the evidence supervisor conduct quarterly inspections and annual inventories of the evidence/property system, placing an emphasis on guns, drugs, and money, while following the procedures outlined in HPM 70.1, Evidence Manual?	⊠ Yes	□ No	□ N/A	Remarks:
16. Were all items associated with the evidence numbers selected for inspection located?	⊠ Yes	□ No	□ N/A	Remarks
17. Are items consisting of guns, drugs, and/or money being routinely purged as set forth in HPM 70.1, Evidence Manual?	⊠ Yes	□No	□ N/A	Remarks:
18. Does the commander ensure evidence/property is not left in temporary lockers more than one day, excluding weekends and holidays?	⊠ Yes	□ No	□ N/A	Remarks:
19. Is there documentation to support management's proactive involvement with their Area's evidence/property system?	⊠ Yes	□ No	□ N/A	Remarks:
20. If necessary, has the commander taken proactive steps to meet with the district attorney(s) to coordinate and improve the purging process of evidence items?	☐ Yes	□ No	⊠ N/A	Remarks: Action not necessary
Questions 21 through 30 pertain to Personnel's Mont	hly Activi	ty revie	N	
21. Is the CHP 100 form, Officer's Evaluation/Activity Summary being utilized by all officers regardless of assignment?	⊠ Yes	□ No	□ N/A	Remarks:
22. Are officers completing a CHP 100 form for each calendar month of the year?	⊠ Yes	□ No	□ N/A	Remarks
 During the period being recorded on the CHP 100 form, is the form accessible to both the officer and supervisor(s)? 	⊠ Yes	□ No	□ N/A	Remarks:
24. Are 15 day reviews being conducted by supervisors on the CHP 100 forms?	[] Yes	⊠ No	□ N/A	Remarks: 75% of the CHP 100 forms examined did not have 15-day supervisor comments.
25. During the end of the month review, are all applicable critical task ratings being completed by the supervisor(s)?	⊠ Yes	□ No	□ N/A	Reinarks:

26	Are critical task ratings of "Excellent" or "Needs Improvement" supported with comments by the supervisor documented on the CHP 100 form?	⊠ Yes	□ No	□ N/A	Remarks:
	Does the command's Standard Operating Procedures (SOP) outline procedures for the timely completion of CHP 100 forms?	☐ Yes	⊠ No	□ N/A	Remarks: The administrative sergeant related they follow policy contained in HPM 10.10.
28	. Are all signature blocks on the CHP 100 form completed?	☐ Yes	⊠ No	□ N/A	Remarks: Two CHP 100 forms did not have the Field Operations Officer's signature and two did not have the Commander's signature.
	Are completed CHP 100 forms for the current year for individual officers maintained in separate files by the supervisors?	⊠ Yes	□ No	□ N/A	Remarks:
30	Are the CHP 100 forms secured in a locked file after the review process?	Yes	□ No	□ N/A	Remarks:
Que	stions 31 through 45 pertain to Evaluations revie	W			
31	Does the command's SOP outline procedures for the timely completion of CHP 112, Management Summary forms?	☐ Yes	⊠ No	□ N/A	Remarks: The administrative sergeant related they follow policy contained in HPM 10.10.
32	Are sergeants completing a CHP 112 form every calendar month?	⊠ Yes	□ No	□ N/A	Romarks:
33.	Are raters reviewing the CHP 112 on a regular basis and providing monthly ratings on all appropriate critical tasks at the end of each calendar month?	⊠ Yes	□ No	□ N/A	Remarks:
34.	Are reviewers examining and initialing the completed CHP 112 at the end of each calendar month (and at any other time deemed appropriate)?	⊠ Yes	□ No	□ N/A	Remarks:
35.	During the period when comments are being recorded on the CHP 112, is the form maintained in a location available to both the sergeant and his/her immediate supervisor and inaccessible to non-supervisory personnel?	⊠ Yes	□ No	□ N/A	Remarks:
36.	Is the CHP 118S, Performance Appraisal – Sergeant, being completed, signed, and processed within 60 days following the end of each calendar year?	☐ Yes	⊠ No	□ N/A	Remarks: One sergeant's CHP 118S was completed, signed, and processed after 60 days
37,	Are probationary sergeants receiving performance appraisals at the end of four, eight, and 12 months?	☐ Yes	í] No	⊠ N/A	Remarks: No probationary sergeants.
38	Is the CHP 118MM, Performance Appraisal – Middle Manger, being completed, signed, and processed within 60 days following the end of each calendar year?	⊠ Yes	□ No	□ N/A	Remarks:
39.	Are probationary managers receiving written performance appraisals at the end of four, eight, and 12 months?	Yes	□ No	⊠ N/A	Remarks: No probationary lieutenants.
40	Is the CHP 118N, Performance Appraisal – Motor Carrier Specialist II, being completed, signed, and processed within 30 days following their promotional anniversary date?	∐ Yes	□ №	⊠ N/A	Remarks: N/A for this command

41. Is the CHP 118P, Performance Appraisal – Motor Carrier Specialist III, being completed, signed,	[] Yes	□ No	⊠ N/A	Remarks: N/A for this command.
and processed within 60 days following their				1
promotional anniversary date?				
42. Is the CHP 118PSDS1, Performance Appraisal –	☐ Yes	□No	⊠ N/A	Remarks: N/A for this command.
Public Safety Dispatch Supervisor I, being			_	
completed, signed, and processed within 60 days				
following their promotional anniversary date?				
43. Is the CHP 120, Individual Development Plan for	⊠ Yes	□No	□ N/A	Remarks:
Future Job Performance of Permanent		_	- 1	
Employee, completed within 30 days following the employee's anniversary date of appointment				
in the current job classification?				
44. Is the STD 636, Report of Performance for				
Probationary Employee, completed every two	☐ Yes	☐ No	⊠ N/A	Remarks: N/A for this command.
months, four months, and six months for				
employees serving six-month probationary				
periods?				
45. Is the STD 636 completed every four months,				
eight months, and 12 months for employees	☐ Yes	☐ No	⊠ N/A	Remarks: N/A for this command
serving 12-month probationary periods?				
Questions 46 through 54 pertain to the Area's Ride-A	long Prog	ram rev	lew	
46. Has the command developed SOP to ensure				
ride-alongs within their Area are in accordance	Yes	□ No	□ N/A	Remarks:
with GO 100.42, Ride-Alongs and HPM 70.16,				1
Recruitment Program Manual, Chapter 13?				
47. Is a CHP 428, Release and Waiver of Liability,		·	G.,,,,	Described
form being completed for all non-CHP employee	⊠ Yes	□ No	□ N/A	Remarks:
ride-along participants prior to the ride-along?				
48. Do the command's CHP 428 forms explain the	DIV.	- N	CAUCA	Ramarka:
purpose of the ride-along(s)?	⊠ Yes	□ No	□ N/A	Remarks:
49. Are the CHP 428 forms being retained for one	E114	57 N=	C NIA	Remarks: The Public Information Officer was
year?	Yes	⊠ Nc	□ N/A	unaware of the one year retention requirement.
50. Is the California Law Enforcement			-	
Telecommunications System (CLETS) being	☐ Yes	⊠ Nc	□ N/A	Remarks: A records check is not performed by
used to obtain record checks on individuals who				the command when the individual is in the background portion of the hiring process.
wish to ride-along with an officer?	g			background portion of the thing process
51. Are all ride-along requests being forwarded and				
reviewed by the Area commander or his/her	⊠ Yes	☐ No	□ N/A	Remarks:
designee prior to the ride-along taking place?	4			
52. Does the Area have an SOP for quarterly				
supervisor ride-alongs with officers?	Yes	⊠ No	□ N/A	Remarkst
53 Are shift supervisors participating in at least a				
one hour ride-along per year with officers?	⊠ Yes	□ No	□ N/A	Remarks:
54. Does the Area have an established system in				Compdes
place for recording supervisor ride-alongs?	⊠ Yes	□ No	□ N/A	Remarks:
Questions 55 through 83 pertain to Special Duty posi	tions revi	θW		
55. Does the Area have a SOP for the duties related	E	[] No	CINUA	Remarks:
to the VIN (Vehicle Identification Number) officer?	⊠ Yes	☐ No	□ N/A	Livering 125
56. Does the Area's SOP contain procedures for	- Var	MAIN	□ N/A	Remarks:
voiding VIN labe:s?	☐ Yes	⊠ No	I WW	Nonana.

57.	Does the Area comply with departmental policy for voiding VIN labels?	☐ Yes	⊠ No	□ N/A	Remarks: The VIN officer only cuts the VIN label in half. The label and a memorandum which describes the circumstances as to why the label is to be volded is not prepared and sent to Investigative Services Section (ISS).
	Does the Area retain copies of the memorandums documenting VIN labels being voided? How long are the memorandums being retained?	⊠ Yes	□ No	□ N/A	Remarks: The documentation for the Area goes back to 2006.
	Are replacement VIN plates requisitioned from Field Support Section (FSS) using a CHP 41, Supply Requisition form or a CHP 97A, Monthly Inventory Control Replacement VIN plates (Blank Un-Numbered) form?	⊠ Yes	□ No	□ N/A	Remarks: The Area uses the CHP 97A form.
60.	Is the Commander or designee signing the CHP 41 form?	⊠ Yes	□ No	□ N/A	Remarks:
	Did the VIN Officer complete the CHP 97, Monthly Inventory Control Replacement VIN plates, Pre-numbered form, and the CHP 97A, at the end of each month and ensure the Commander signs both?	⊠ Yes	□ No	□ N/A	Remarks:
62.	Did the VIN officer complete either a DMV Reg. 124, Application for Assigned Vehicles Identification Number Plate, or DMV Reg. 256, Statement of Facts, for every VIN plate issued by the command, and attach these documents to the CHP 97B, VIN Paperwork Reproduction Master form?	⊠ Yes	□ No	□ N/A	Remarks:
63.	Are the replacement VIN labels (both numbered and un-numbered) kept in a locked location?	⊠ Yos	☐ No	□ N/A	Remarks:
	Are the non-issued Blank un-numbered and pre- numbered VIN plates on hand at the Area accounted for?	⊠ Yes	□No	□ N/A	Remarks:
65.	Does the Area's backup VIN officer have keys to the locked drawer/cabinet where the VIN labels are kept?	⊠ Yes	□ No	□ N/A	Remarks:
66.	Does the Area have a SOP for the School Bus Officer/Coordinator (SBOC)?	⊠ Yes	□ No	□ N/A	Remarks:
67.	Has the SBOC attended the required annual training hosted by Division?	⊠ Yes	□ No	□ N/A	Remarks:
	Does the Area have trained backup personnel for the SBOC position?		□ No	□ N/A	Remarks:
	Are CHP 295H, Driver Certificate Log(s), being maintained for the current year plus three years?	⊠ Yes	□ No	□ N/A	Remarks:

	70.	Does the CHP 295H form contain the required				Remarks:	
		information as indicated below?					
		California Special Driver Certificate	⊠ Yes	□ No	□ N/A		
	•	DL-45 number	⊠ Yes	□ No	□ N/A		
	•	The DL-45 issue date	⊠ Yes	□ No	□ N/A		
	•	The applicant's name or drivers license number	⊠ Yes	□ No	□ N/A		
	ě	The type of certificate (e.g., original-SB, renewal-FL, or duplicate-SP)	⊠ Yes	□ No	□ N/A		
	•	The total fees collected	⊠ Yes	□ No	□ N/A		
	:.€	The initials of persons transferring the fees collected	⊠ Yes	□ No	□ N/A		
	٠	Any other notations?	⊠ Yes	□ No	□ N/A		
-	71.	Is the SBOC completing a CHP 295E, Applicant	⊠ Yes	□ No	□ N/A	Remarks	1
	72	Reference form for each applicant file? Are the CHP special certificates and tests stored	23 100			1.11	1
		in a locked cabinet that has restricted access?	Yes	□ No	□ N/A	Remarks:	
	73.	Other than the SBOC, who has access to the certificates?				Remarks: Officer Sparso, 15671	
	74.	In the event an applicant fails a test, are there procedures in place to ensure the applicant receives a different test upon re-examination? (Explain what these procedures are in the "Remarks" section)	⊠ Yes	□No	□ N/A	Remarks:	
		Is a CHP 100E, Monthly Activity Report, School Pupil and Farm Labor Safety, completed each month by the SBOC?	⊠ Yes	□ No	□ N/A	Remarks.	-
	76	Is a supervisor reviewing the CHP 100E form each month?	☐ Yes	⊠ No	□ N/A	Remarks: The form is reviewed but the form is not initialed or signed by the supervisor.	
		Does the Area have SOP for the Tow Officer?	⊠ Yes	□ No	□ N/A	Remarks:	_
	78.	Does each tow company have its own file containing a valid Tow Services Agreement (TSA) signed by the commander?	⊠ Yes	[] No	□ N/A	Remarks:	
_	79.	Has the Area conducted, at a minimum, one annual open enrollment meeting with the tow companies to discuss any Issues with the forthcoming TSA?	⊠ Yes	□ No	□ N/A	Remarks.	
	80.	Does the Area maintain a tow complaint file?	Yes	□ No	□ N/A	Remarks	
	81.	Does the Area retain the records for any disciplinary action taken against a tow company?	⊠ Yes	□ No	□ N/A	Remarks:	

82	Does the Area conduct an annual inspection of each tow company's primary and secondary storage facility?	⊠ Yes	□ No	□ N/A	Remarks:			
	Is the primary storage facility address for each tow company the same as the business address on the CHP 234 form? If not, is the business address listed as a secondary storage facility on the CHP 234 form?	⊠ Yes	□ No	□ N/A	Remarks:			
Questions 84 through 92 pertain to the Rotation of Special Duty positions review								
84.	Does the Area have SOP establishing a minimum/maximum time an officer can remain in a special duty position?	☐ Yes	⊠ No	□ N/A	Remarks:			
85.	Are special duty personnel being rotated according to the established SOP guidelines?	☐ Yes	□ No	⊠ N/A	Remarks:			
86.	Has the SBOC been in his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
	Has the VIN Officer been in his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
	Has the Tow Officer been in his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
	Has the Al Officer(s) been in his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
90.	Has the Court Officer(s) been In his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
91.	Has the Evidence Officer been in his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
92.	Has the Front Desk Officer been in his/her respective position for more than the allowable time period?	☐ Yes	□ No	⊠ N/A	Remarks:			
Ques	tions 93 through 98 pertain to the Unusual Occu	rrence Lo	g revie	W				
93,	Has the command developed SOP to ensure Area personnel follow notification policies and procedures as contained in GO 100.80, Report of Unusual Occurrence?	⊠ Yes	□ No	□ N/A	Remarks:			
94	Has the command established an Area specific unusual occurrence log to document high profile/threshold, reportable incidents?	⊠ Yes	∏ No	□ N/A	Remarks:			
95	Does the unusual occurrence log document supervisor(s) and manager(s) presence at high profile or threshold events?	⊠ Yes	□ No	□ N/A	Remarks:			
96.	Are employees making entries in the unusual occurrence log as required?	⊠ Yes	□ No	□ N/A	Remarks:			
	Does the Area SOP outline procedures requiring supervisors to regularly review and evaluate the information documented in the unusual occurrence log?	☐ Yes	⊠ No	□ N/A	Remarks			
	Are controls in place to restrict access to the unusual occurrence log?	☐ Yes	⊠ No	□ N/A	Remarks: All uniformed employees have the ability to enter information into the log.			

Questions 99 through 105 pertain to Subpoenas and Court Attendance review							
99	Does the immediate supervisor or designee serve copies of subpoenas to employees?	⊠ Yes	□ No	□ N/A	Remarks:		
100.	Does the Area have a process to ensure proper service of subpoenas?	⊠ Yes	☐ No	□ N/A	Remarks:		
101.	Does the command's SOP outline the following: Service of the subpoenas?	⊠ Yes	□ No	□ N/A	Remarks:		
	Clerical filling of served subpoenas?	⊠ Yes	□ No	□ N/A			
	Court appearance?	⊠ Yes	□ No	□ N/A			
٠	Court attendance?	⊠ Yes	□ No	□ N/A			
	Disposition requirement of court case on CHP 415, Daily Field Record?	⊠ Yes	□ No	□ N/A			
	Do supervisors routinely attend court proceedings to observe court attendance, proper attire, testimony, and demeanor of Area officers?	⊠ Yes	□ No	□ N/A	Remarks:		
	Does the Area have a system in place to monitor court attendance/testimony by employees?	☐ Yes	⊠ No	□ N/A	Remarks:		
104.	Do CHP 415 forms contain the final disposition of cases in the notes section?	☐ Yes	⊠ No	□ N/A	Remarks: One CHP 415 examined did not contain information in the notes section.		
105.	Does the Area have a system in place to track the final disposition of cases filed by the Area and is follow-up conducted on missed court appearances?	☐ Yes	⊠ No	□ N/A	Remarks:		
Qu	estions 106 through 109 pertain to the CHP 415,	Daily Fiel	d Reco	rd review	×		
106.	Have reports been entered into AIS, Area Information System, for all activity listed in the "Primary Activity Code" section of the CHP 415 requiring a report? A list of these activities are listed below:						
•	202, DUI Arrest	⊠ Yes	□ No	□ N/A	Remarks:		
	216F, Felony Arrest-Non-DUI	☐ Yes	□ No	⊠ N/A	N/A not observed on the CHP 415s examined during the review.		
•	216M, Other In Custody Arrest-(Misdemeanor, Non-DUI)	Yes	□ No	⊠ N/A			
•	VTROLL, Rolling Stolen Vehicle	☐ Yes	□ No	⊠ N/A			
:•0	555I, Accident Investigation	⊠ Yes	□ No	□ N/A			
•	555R, Accident Report	⊠ Yes	☐ No	□ N/A			
107.	Are 90% of collision investigations/reports available to the public within eight working days of the incident's occurrence?	☐ Yes	⊠ No	□ N/A	Remarks: The Area's three month average for the review period was 79.76%.		

108.	Is the "Notes" section of the CHP 415 used to explain any overtime listed on the left side of the CHP 415, including who pre-approved It?	☐ Yes	⊠ No	□ N/A	Remarks: Three CHP 415s examined that contained overtime did not list who preapproved the overtime.
109.	Is the required information being included in the "Comments" section of the CHP 415, as listed below? Verbal Warning (Verbal). The section violated, and driver's license number shall also be recorded. If no driver's license is available, obtain the individual's name and date of birth. If neither of the above is available, obtain the vehicle identification number or license plate number.	⊠ Yes	□ No	□ N/A	Remarks:
•	Motorist Service (MS). The vehicle license number shall also be recorded. If no vehicle information is available, the vehicle identification number or the last six digits of the vessel number shall be recorded.	⊠ Yes	□ No	□ N/A	
•	Aid to Disabled Motorists (ADV). The vehicle license number shall be recorded.	⊠ Yes	□ No	□ N/A	
•	CHP 422 (422). The vehicle license number shall be recorded.	⊠ Yes	□ No	□ N/A	
Qu	estions 110 through 121 pertain to the Secondar	y Employ	ment re	view	
	Does the Area have a CHP 318, Notice of Intent to Engage in Secondary Employment log?	⊠ Yes	□ No	□ N/A	Remarks:
	Total number of CHP 318 forms on file according to the log	12			Remarks:
	Does each log entry contain the employee's name?	⊠ Yes	□ No	□ N/A	Remarks:
	Does each log entry contain the employee's rank or title?	☐ Yes	⊠ No	□ N/A	Remarks:
	Does each log entry contain the employee's ID number?	⊠ Yes	□ No	□ N/A	Remarks:
	Does each log entry contain the name of the employee's secondary employer?	⊠ Yes	□ No	□ N/A	Remarks:
116.	Does each log entry contain a description of the secondary employment?	∑ Yes	□ No	□ N/A	Remarks:
117.	Does each log entry contain an emergency contact telephone number for the employee?	⊠ Yes	□ No	□ N/A	Remarks:
118.	Does the CHP 318 form contain the employee's signature and date?	⊠ Yes	□ No	□ N/A	Remarks:
119.	Is the CHP 318 form current as of the last annual evaluation?	☐ Yes	⊠ No	□ N/A	Remarks: Three of the CHP 318 forms were last signed in 2007 and four were last signed in 2008.
120.	Does the CHP 318 form contain the Commander's signature and date?	⊠ Yes	□No	□ N/A	Remarks:
121	Does the CHP 318 form contain the Division	⊠ Yes	□ No	□ N/A	Remarks

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Ques	stions 122 through 124 pertain to CHP 18 form re	view			
122.	Do the CHP 18, Receipt of Inconsistent and Incompatible Activities Statement forms contain the most recent and applicable revision date?	☐ Yes	⊠ No	□ N/A	Remarks: Four out of ten CHP 18 forms did not contain the most recent revision date (9-2003).
123.	Is the CHP 18 form current as of the last annual evaluation?	☐ Yes	⊠ No	□ N/A	Remarks: One CHP 18 form was not current.
124	date, and ID number of both the employee and a witness?	☐ Yes	⊠ No	□ N/A	Remarks: Two CHP 18 forms were missing the witness signature, ID number, and date.
Ques	stions 125 through 128 pertain to Substance Abu	se Kit rev	view		
125.		⊠ Yes	□ No	□ N/A	Remarks:
126.	Does the Kroll Substance Abuse Kit contain the following items: container, waybill receipt, custody and control form, specimen bag, and substance testing action checklist?	⊠ Yes	□ No	□ N/A	Remarks:
127.	Does the substance abuse kits' packaging appear to be sealed and in good condition?	⊠ Yes	□ No	□ N/A	Remarks
128	The common way and the common way to be a common with the common way to be a common wi	⊠ Yes	□ No	□ N/A	Remarks: